

# Benefits

## About Information Technology Services

Alloya's **Information Technology Services**, powered by OnX Managed Services, help credit unions plan, implement and manage technology-driven systems. Solutions include:

- Managed Backups and Burstable Disaster Recovery • Managed In-House Technology
- Offsite Technology, Secure Hosting • Hosted Email Services • Utilities and Facilities Business Recovery
- Managed Virtual-Desktop Employee Workstations

## Evaluating Programs

While the Information Technology Services offer extensive features and support, programs offered by other providers vary. Ask...

- Can your IT services be sized to my credit union's needs or must I buy a full package?
- Is your data center SSAE16-, SOC I- and SOC II-compliant with fully redundant systems?
- What security measures are in place? Are data center operations staffed and supported 24 hours a day?
- Does the service contract specify automatic and regular price increases?

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## Advantages of Alloya's Program

Alloya's Information Technology Services strengthen your credit union's technology infrastructure while expanding your IT team's effectiveness at a *reduced cost*.

### ▲ Increase Your IT Capabilities

- ✓ At your service are skilled, certified IT staff with combined experience in thousands of systems/situations.
- ✓ Mitigate risks by combining the latest technologies, infrastructure and security with expert IT management.
- ✓ By shifting the burden of routine, time-consuming tasks to OnX managed Services, refocus your IT team's efforts to maximize their strengths: helping members and supporting business staff.

### ▲ Significantly Reduce Costs

- ✓ Leverage OnX's N+1 equipment (generators, network devices, UPS power, A/C, etc.) redundancies.
- ✓ Significantly lower (or even eliminate) IT infrastructure software and hardware support/maintenance costs.
- ✓ Lower the expenses involved in handling regulatory compliance and documentation.

### ▲ Reduce Effort

- ✓ Alloya performs ongoing vendor management and oversight of OnX Managed Services.
- ✓ Alloya collects SSAE 16 and SOC II reports and manages the ongoing due diligence process and data gathering.
- ✓ Alloya coordinates NCUA site visits to OnX .

### ▲ Peace of Mind

- ✓ This turnkey solution eliminates the hassles and expense of building and maintaining IT services.
- ✓ Strengthen your credit union's operations. State-of-the-art technology enhances your credit union's capabilities to strengthen its competitive advantage and business initiatives.
- ✓ OnX is an NCUA-audited facility.
- ✓ OnX's contract does not contain an annual cost increase clause, commonplace among other providers.

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## Learn More

Contact your Senior Business Consultant for more details and an overview of the set-up process. If you are not currently a member, please email [solutions@alloyacorp.org](mailto:solutions@alloyacorp.org) to be connected with a team member.