

# Benefits

## About the Cash Services Program

The Cash Services program fulfills coin and currency orders, deliveries, returns and replenishes ATMs.

## Evaluating Programs

Because it is the bedrock of your credit union's service to members, a high-quality coin and currency program must be dependable and efficient. A few key factors may distinguish the right choice. Ask:

- What tasks must my staff handle?
- How many contracts with individual vendors must be established?
- What type of support do you provide? What services are excluded?

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## Advantages of Alloya's Program

Credit unions cite the following benefits when asked to summarize the Alloya difference.

### ▲ Reduce Efforts

- ✓ This program simplifies processes and eliminates dependence on multiple vendors.
- ✓ Courier service for deliveries and returns is available, so all aspects of cash services are handled.
- ✓ Alloya's program eliminates the need to use a third-party vendor for coin returns.
- ✓ Costs for all services are settled automatically through the credit union's existing transaction account.
- ✓ The online ordering process is simple and flexible as opposed to other providers' restrictions.

### ▲ Save Money

- ✓ Due to significant business volume, Alloya's aggregated pricing is favorable.
- ✓ There is no need to fund additional accounts to maintain coin and currency services.
- ✓ All aspects of cash services are included in the price.
- ✓ Online orders and standing orders may be placed at no extra charge.

### ▲ Save Time

- ✓ A single point of contact is easier to maintain than multiple vendor relationships.
- ✓ Online ordering is quick and easy.
- ✓ Alloya's staff handles operational issues, research and provides ongoing support for the credit union.

### ▲ Peace of Mind

- ✓ Limit the danger of running out of cash with next-day delivery, available in most regions.
- ✓ Program flexibility favors the credit union; others may not accommodate last minute deliveries or date changes.
- ✓ Dedicated cash services staff answer questions and resolve issues.

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## Learn More

Contact your Senior Business Consultant for more details and an overview of the set-up process. If you are not currently a member, please email [solutions@alloyacorp.org](mailto:solutions@alloyacorp.org) to be connected with a team member.